



# Eastern Maine Community College

- Member of the Maine Community College System
- More than 30 career and technical programs and transfer program
- Main campus in Bangor, ME; 3 off-site centers; 2 Residence Halls
- Over 90% students from Maine
- 48% First Generation
- Over 50% work at least part-time
- 75% of students receive some type of financial aid
- 92% Placement rate



# EMCC reports possible data breach....

- **Last summer EMCC computers infected with malware EMOTET**
- Took immediate steps including:
  - Notified law enforcement
  - Implemented practices following National Cyber Awareness System to contain and stop the infection
- **Notified approximately 42,000 current and former students and employees of the possibility that PII was exposed**
- Executed an internal and external communication plan
  - Students
  - Employees
  - Maine Community College System colleges and Board of Trustees
  - Media
- **Partnered with Experian to provide free credit monitoring and identity restoration services**
- **Worked with an outside agency on a Security Audit**

# Lessons Learned



- The best way to protect data is not to have data
- Information and personal identities are the new currency- hackers are developing new strategies every day
- We are the weakest link in the security chain
- Firewalls, encryption and ongoing training and drills are critical
- Take cybersecurity as seriously as physical security